

Volunteer Role: Community Engagement

We are an independent champion for residents across Wokingham Borough who use health and social care services. Our purpose is to understand the needs, experiences, and concerns of all residents, and to speak on their behalf to help make positive changes to services, and to highlight good practice.

Benefits of volunteering for us

- Contribute positively to the local community, help people, and make a real difference
- Help improve health and social care services in the local community
- Learn new skills with training and personal development opportunities
- Gain valuable practical experience of the health and social care sector
- A useful stepping-stone to employment
- Develop local connections, meet like-minded people, be part of a great volunteer team

Community Engagement

You will play a vital role in ensuring that people across Wokingham Borough are engaged, listened to, and provided with an avenue to share their views and experiences of local health and social care services. You will:

- Reach out to different communities across the borough
- Plan engagement activities with other volunteers and Healthwatch staff
- Hold engagement and information stands at community events and areas, such as GP surgeries, libraries, and hospitals
- Talk to and gather the views of local people reporting back to Healthwatch staff
- Help conduct surveys and consultations with local communities

Skills, abilities, and experience

- A resident of Wokingham Borough with the ability to travel across the borough
- Passionate about helping to improve local health and social care services
- Enjoys meeting with and talking to members of the public
- Can separate own views/experiences to faithfully present views of people you represent
- Effective communication skills: confidence and ability to ask questions, and listen well to engage with people from different backgrounds
- Experience of using Microsoft Office and has access to the Internet/email

We value and promote equality, diversity and inclusion and would like our volunteering team to reflect the Wokingham Borough communities, particularly groups who are often under-represented and/or have lived experience of using health and social care services.

Time commitment

We promote a family friendly and flexible volunteering environment.

We ask for a minimum commitment of 2 hours per week / 8 hours per month – days/times can be flexible and vary from week to week.

Other information

- We will require an eligibility to work check, 2 references and, due to the nature of this role, a Basic DBS check
- We will reimburse out-of-pocket expenses

If you'd like to know more, have any questions or would like to apply, please call us on 0118 418 1418 or email enquiries@healthwatchwokingham.co.uk.